

**Title: Help Desk**

Author:

Date: 2018/4/15 20:04:03

URL: <http://www.fyicenter.com/modules/planet/view.article.php?428644>

NY-Manhattan, Responsibilities: -Maintain end user workstations including software installation/updates, and hardware troubleshooting -Provide training and support -Set up new hires with credentials, email accounts, etc. -Provide support for and travelling personnel -Respond to and resolve help desk tickets quickly -Communicate with vendors as needed