

Title: Help Desk

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URL: <http://www.fyicenter.com/modules/planet/view.article.php?428644>

NY-Manhattan, Responsibilities: -Maintain end user workstations including software installation/updates, and hardware troubleshooting -Provide training and support -Set up new hires with credentials, email accounts, etc. -Provide support for and travelling personnel -Respond to and resolve help desk tickets quickly -Communicate with vendors as needed